



Skill
Society

x



WILBUR

Case Study

Wilbur **Streamlines** **Hiring** and **Saves Time** with **Skill Society**

How AI-Driven Interviews Enhanced Efficiency
and Candidate Experience



Overview

About Wilbur

Industry

Technology

Contact Role

People & Culture Manager

Hiring Focus

Lead Cloud Engineer

About

Wilbur is a technology company revolutionising the insurance claims process.

Wilbur provides flexible, scalable, and efficient solutions that empower insurance carriers, brokers, and builders to achieve superior claim outcomes.



Key Challenge

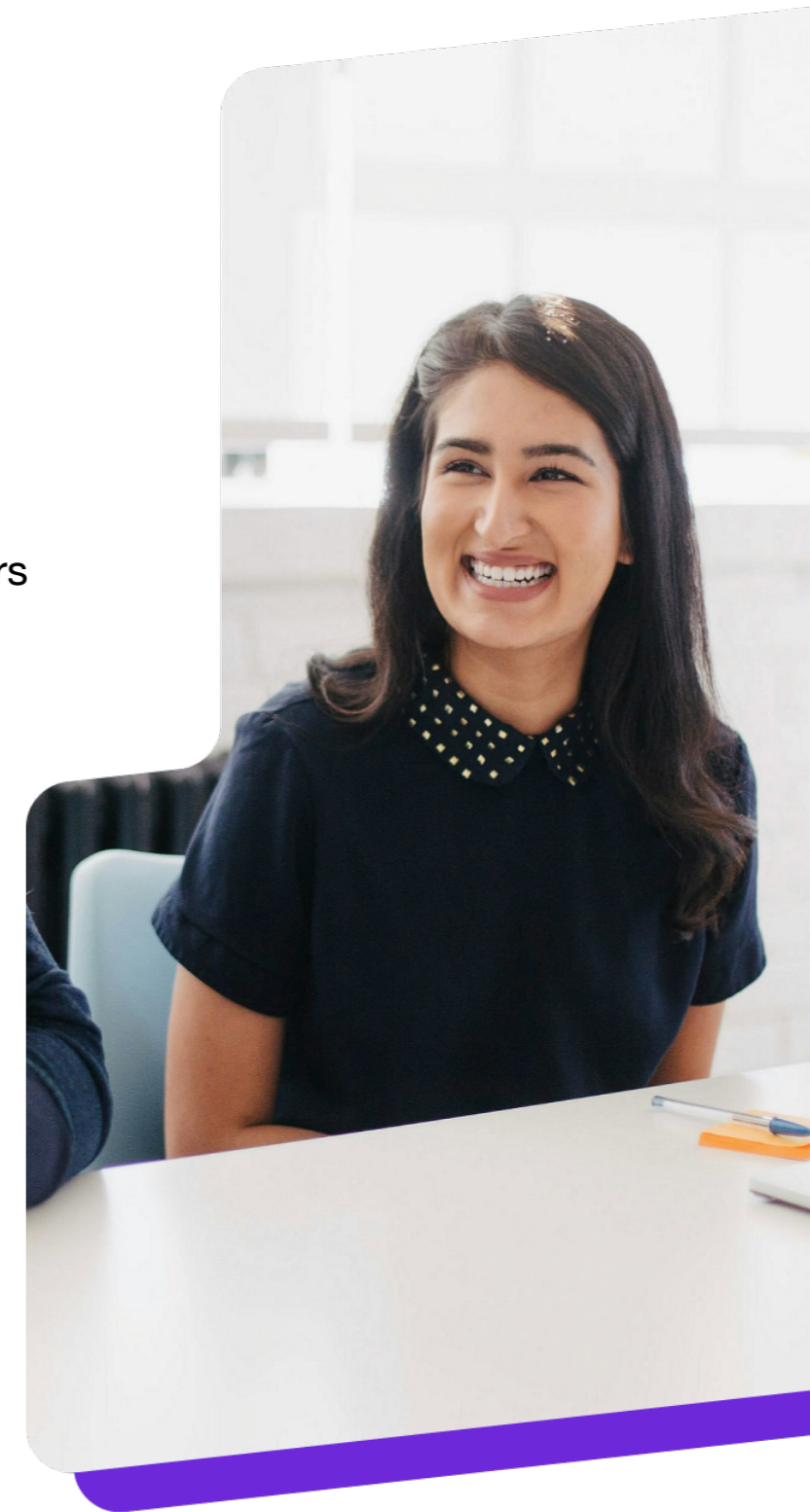
High applicant volume caused delays in hiring, impacting business timelines.



Solution

Skill Society provided AI-driven interviews that helped streamline screening and save significant time.

"Wilbur saved 40 hours per hire and enhanced the efficiency of our hiring process."



Measurable Impact

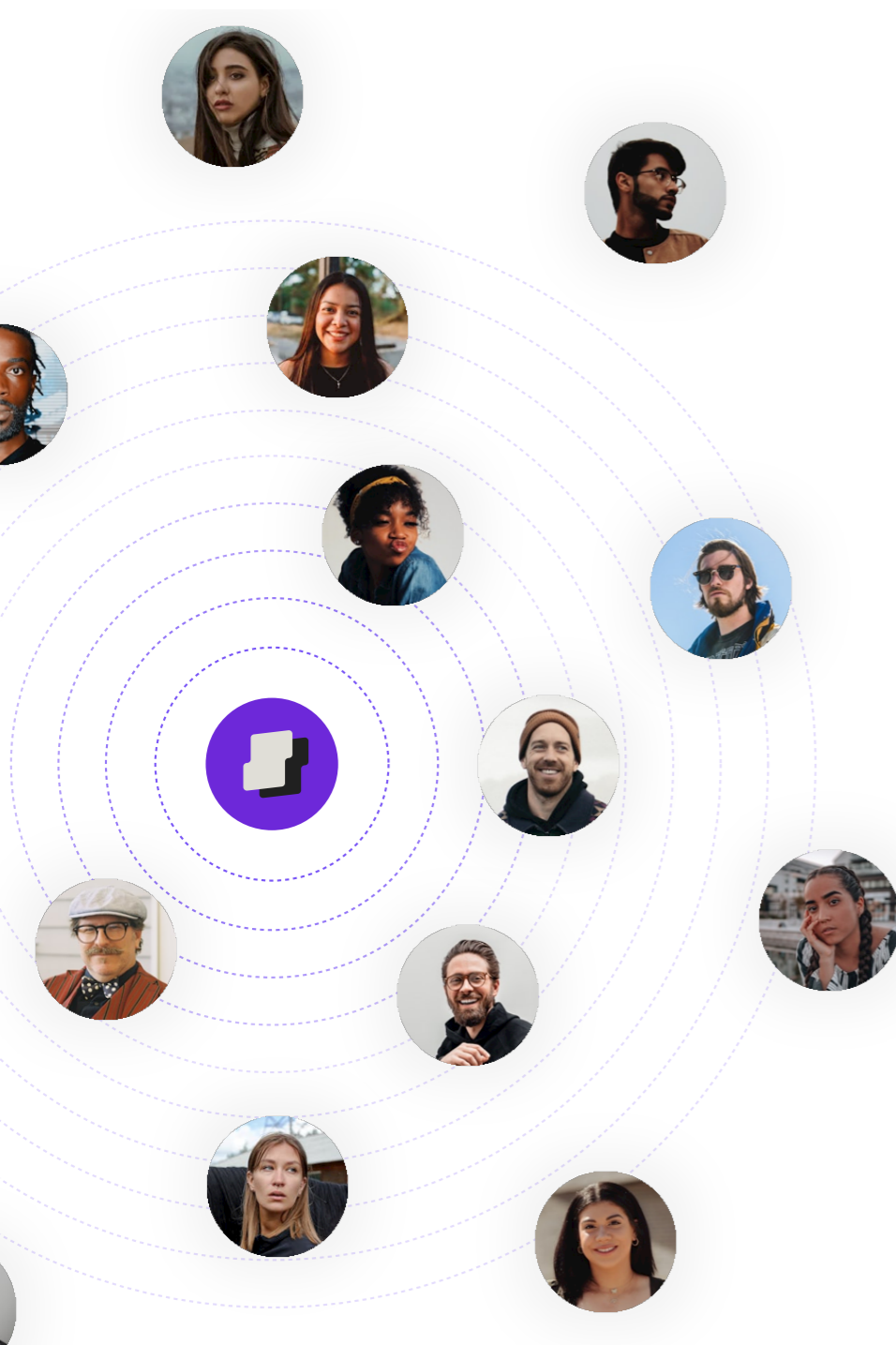
Results at a Glance

Before Skill Society, Wilbur’s hiring process was time-consuming and lacked clarity on candidate experience. Lana, their People & Culture Manager, spent hours manually screening applicants, leaving little time to focus on strategic people initiatives.

With Skill Society, Wilbur automated top-of-funnel interviews, saving valuable time and providing actionable insights like NPS and CSAT. This streamlined approach let Lana shift her focus from managing processes to supporting people, making recruitment faster, more efficient, and candidate-friendly.

	Before	With Skill Society
Metrics		
Time Saved	-	40+ hrs
NPS	Unknown	43
CSAT	Unknown	8.24/10





Highlights from candidate feedback

Delivering an Exceptional Candidate Experience



Key Metrics

NPS 43
Excellent



CSAT
World-Class

8.24



Quotes from Candidates

“The process was smooth and efficient.”

“It was great to go through such a modern, efficient interview process. I'm looking forward to the next stage.”

“This was my first AI interview, and it was a fascinating and innovative experience.”



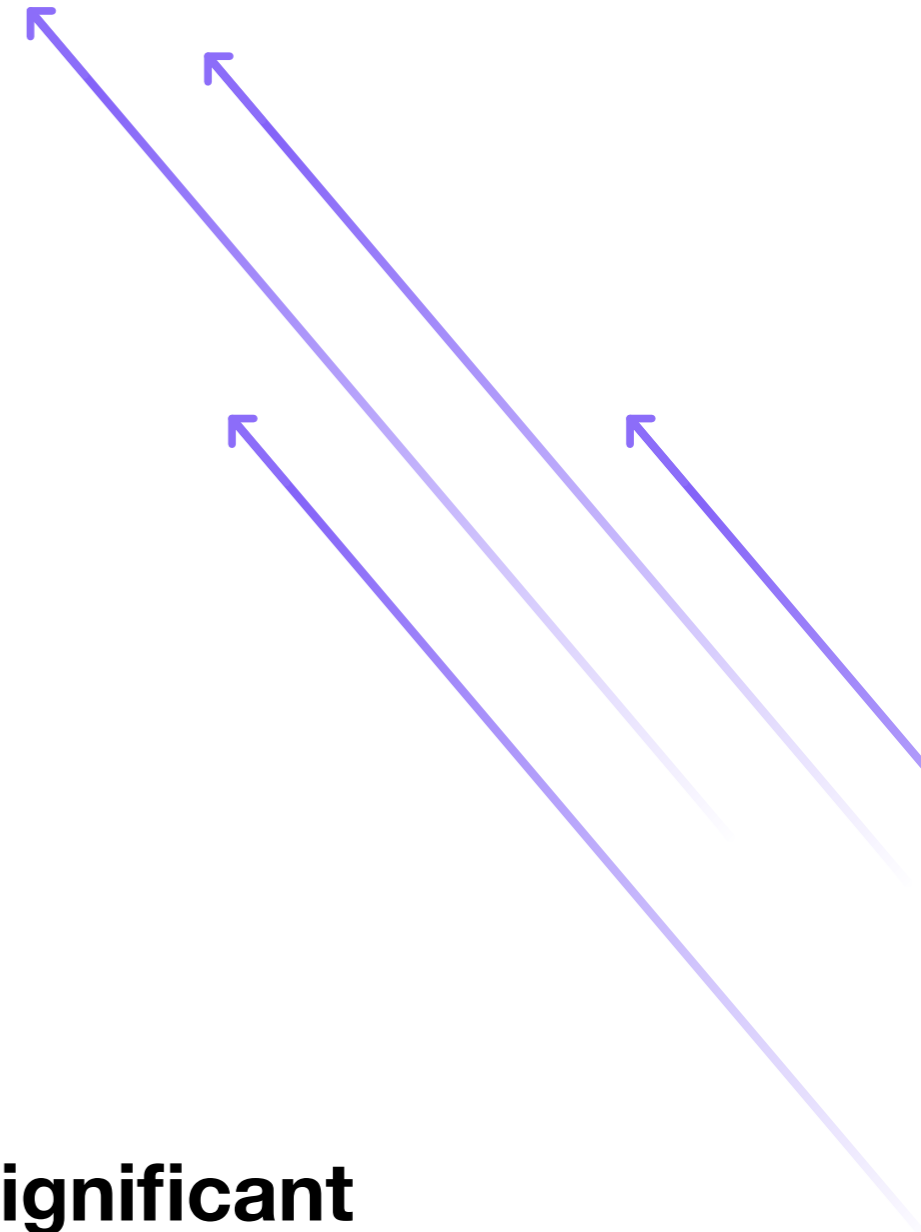
Wilbur streamlined their hiring to save valuable time

From Recruitment Bottlenecks to Hiring Success

Before	With Skill Society
High Volume applicants led to delays in hiring	40+ hrs Saved per hire
Manual Screening was time-intensive and inefficient.	Automated Screening Reclaimed time allocated back to strategic initiatives.
-	Candidate Experience Efficient and consistent candidate evaluation at scale.

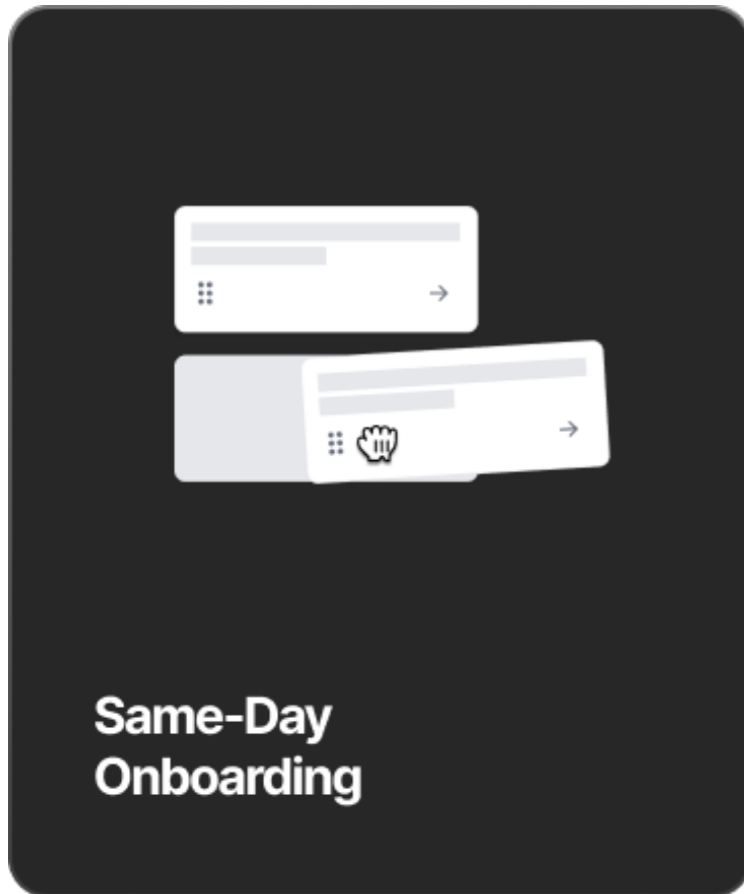
"Skill Society's AI-driven interviews have transformed our hiring process, saving us significant time while maintaining candidate quality."

Wilbur's People & Culture Manager



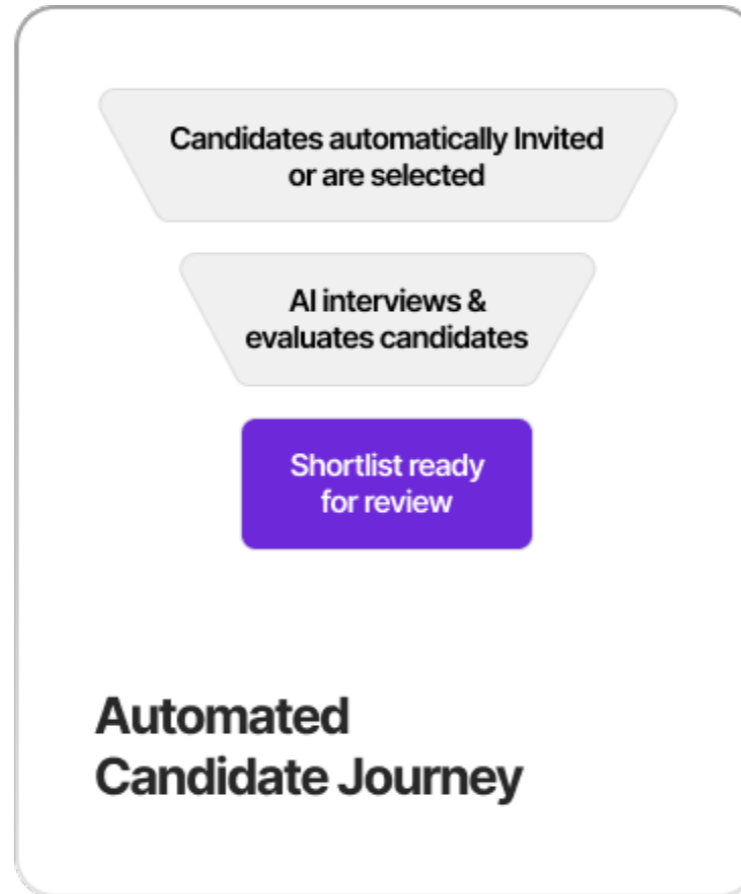
Insights That Empowered Wilbur's Hiring Process

Making Data-Driven Decisions Effortlessly



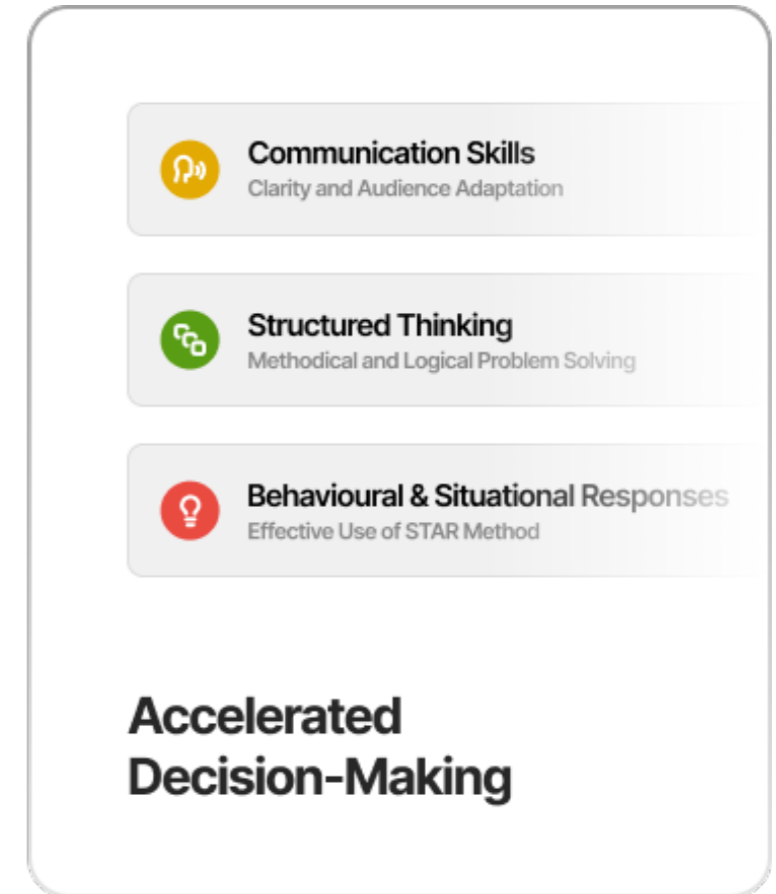
From Demo to Live in 24 Hours

Wilbur's journey with Skill Society began with a demo on day one. By the next day, their account was fully set up, and within 48 hours, they were actively screening candidates for their outstanding role.



Streamlined Hiring at Scale

With AI-driven interviews, candidates were automatically evaluated and ranked, streamlining the journey from application to shortlist.



Data-Driven Decisions with Daily Insights

Wilbur received daily insights with candidate rankings and feedback. Lana reclaimed 40 hours to focus on strategy while Skill Society handled the details.



Why Choose Skill Society

Our Story & What We Stand For

At Skill Society, our journey began with the frustrations we faced as hiring managers. Working both with internal and external hiring capabilities, we deeply felt the pain of recruiting in rapidly growing businesses. The challenges of sourcing, hiring, and assessing quality talent while trying to deliver on our roadmaps and handle daily obstacles were immense.

We knew there had to be a better way to bring together the distinct disciplines and skillsets required for successful hiring. We wanted to create a solution that not only addressed these challenges but also highlighted the human elements of candidates beyond their resumes.

This vision led to the birth of Skill Society. Our mission was clear: how can we make the unique qualities and skills of candidates shine through in a way that traditional resumes simply can't?

From this idea, we developed our vision statement:

"Empowering the future of work, we envision a world where traditional resumes are obsolete."



Extensive industry insights and hands-on leadership. With 30+ years of combined experience in building, leading, and scaling top-tier teams



We are dedicated to redefining the hiring industry, allowing hiring managers to reclaim their time, screening only quality pre-vetted candidates, all while improve candidate experience



Our ethos is all about building lasting partnerships. Through close collaboration, we ensure each candidate aligns with your business, cultural, and strategic goals

Transform Your Hiring Process Today

Experience the Power of AI-Driven Hiring



Automated AI On-Demand Screening 24/7

Save hours of screening time with an AI that automatically screens candidates based on skills, behaviours, and fit.



Customisable Assessments

Tailor questions and qualification for each role and business for more meaningful insights.



Data Driven Reports

Get clear, actionable insights with easy-to-read reports.



ATS Integrations

Seamlessly connect with popular ATS platforms for a smooth hiring workflow.

Book a Demo Today

**Join leading companies like Wilbur &
transform your hiring process**

hello@skillsociety.com.au



skillsociety.com.au

